



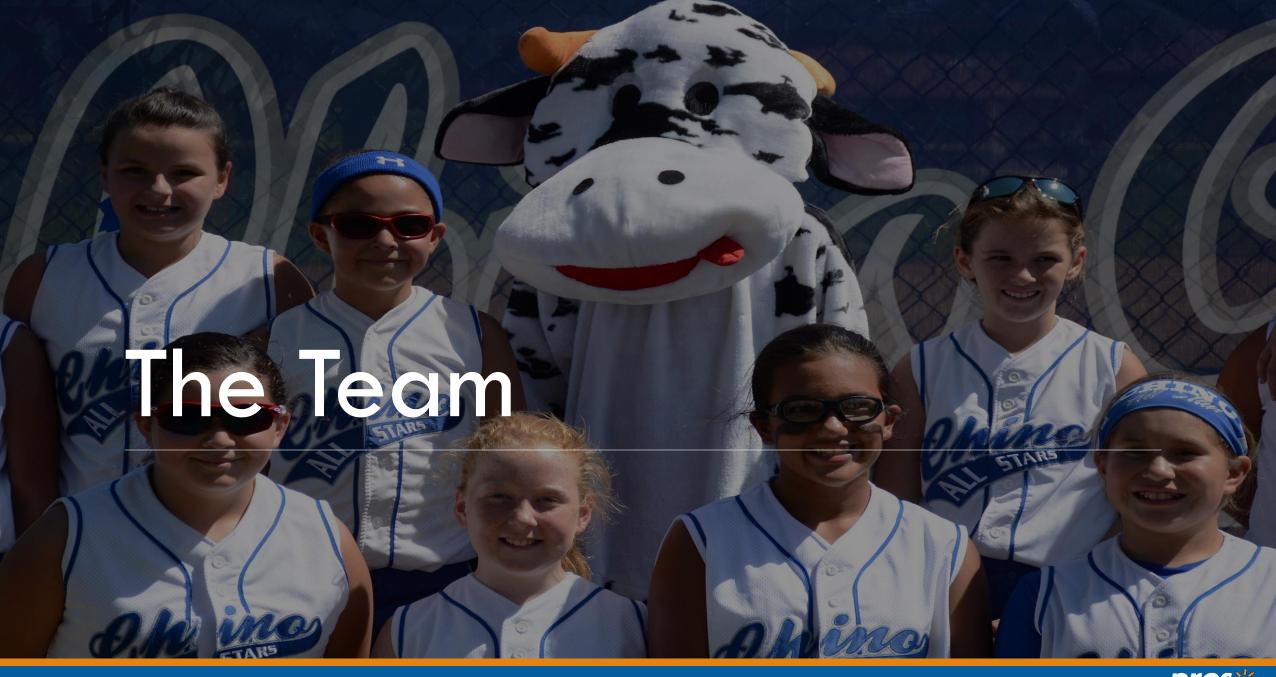
Parks, Recreation and Community Services Master Plan **Pros**consulting

City of Chino Community Services Department



#### **Desired Outcomes?**

- \*Maximize community engagement in an extensive and innovative manner
- Integrate learnings from our work with best practice agencies nation-wide
- Ensure diversity of offerings and equity of access
- Shape financial sustainability through "next" practices
- Develop a dynamic and realistic strategic action plan























































Carmel • Clay Parks&Recreation **NATIONAL GOLD MEDAL WINNER** AND ACCREDITED AGENCY









**Creating Great Experiences** 



#### Where Are We Today?

Park and facility review

User fees analysis

Programs and services assessments

Levels of service standards

GIS mapping

Partnership Review

#### Where Are We Going Tomorrow?

Community engagement needs analysis

Statistically-valid survey

Demographics & recreation trends analysis review

Staffing and maintenance review

Land planning, park planning, and park refurbishment

#### How Do We Get There?

**Needs** prioritization

Capital development planning

Financial planning

Funding and revenue planning

Strategic action plan implementation



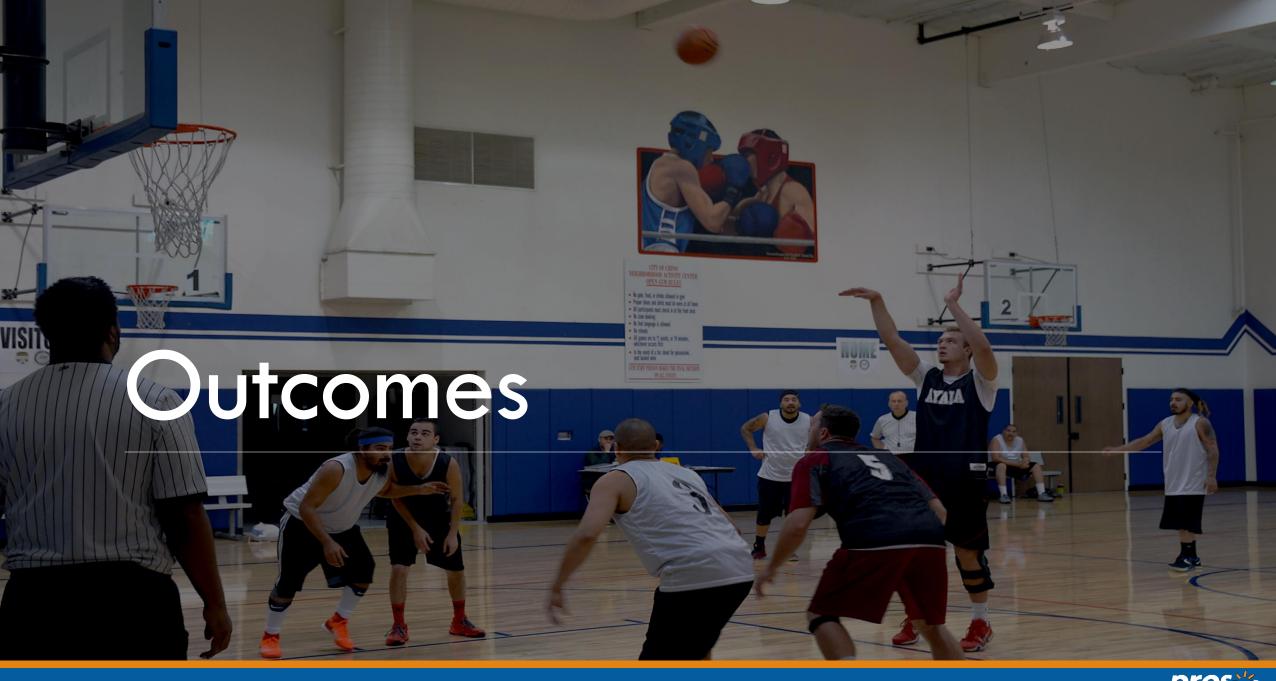




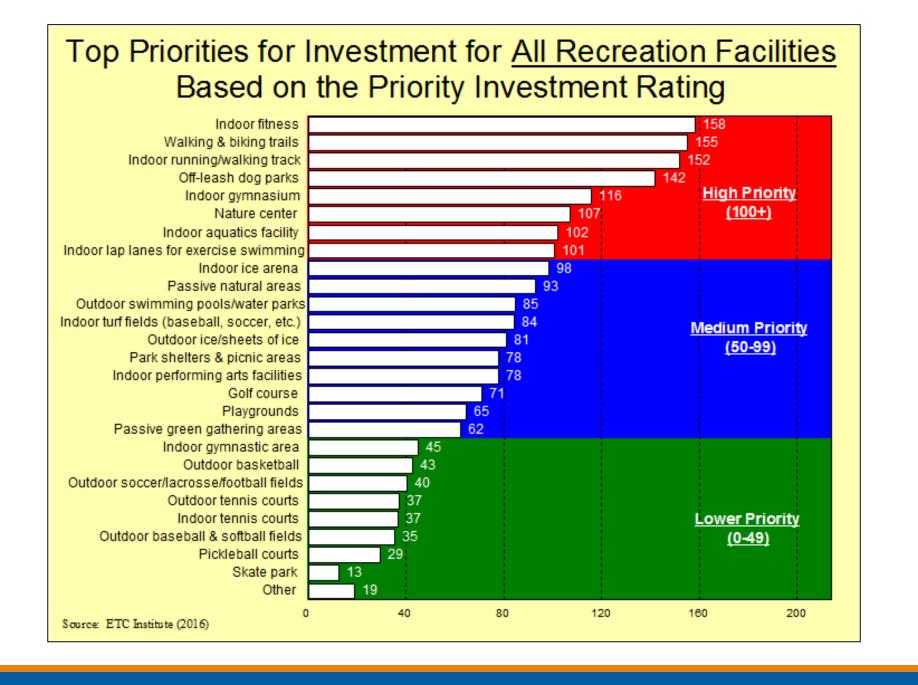
### We Must Go Where The People Are

- Our Fundamental Community Input Philosophy













### What is the estimated current population?

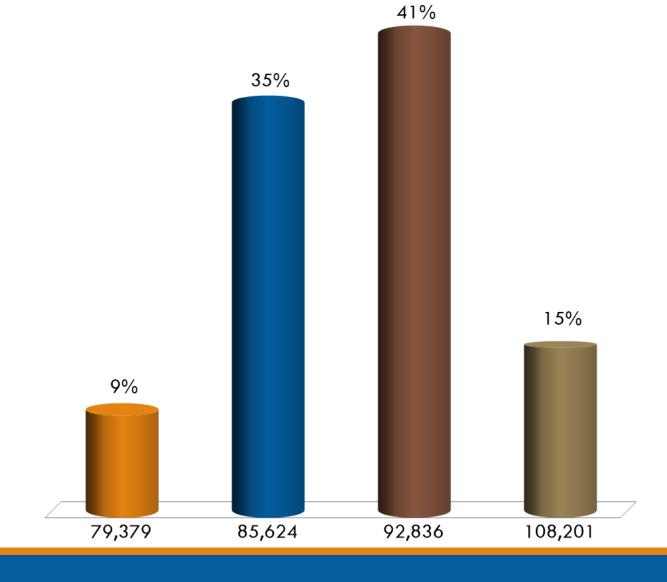
A. 79,379

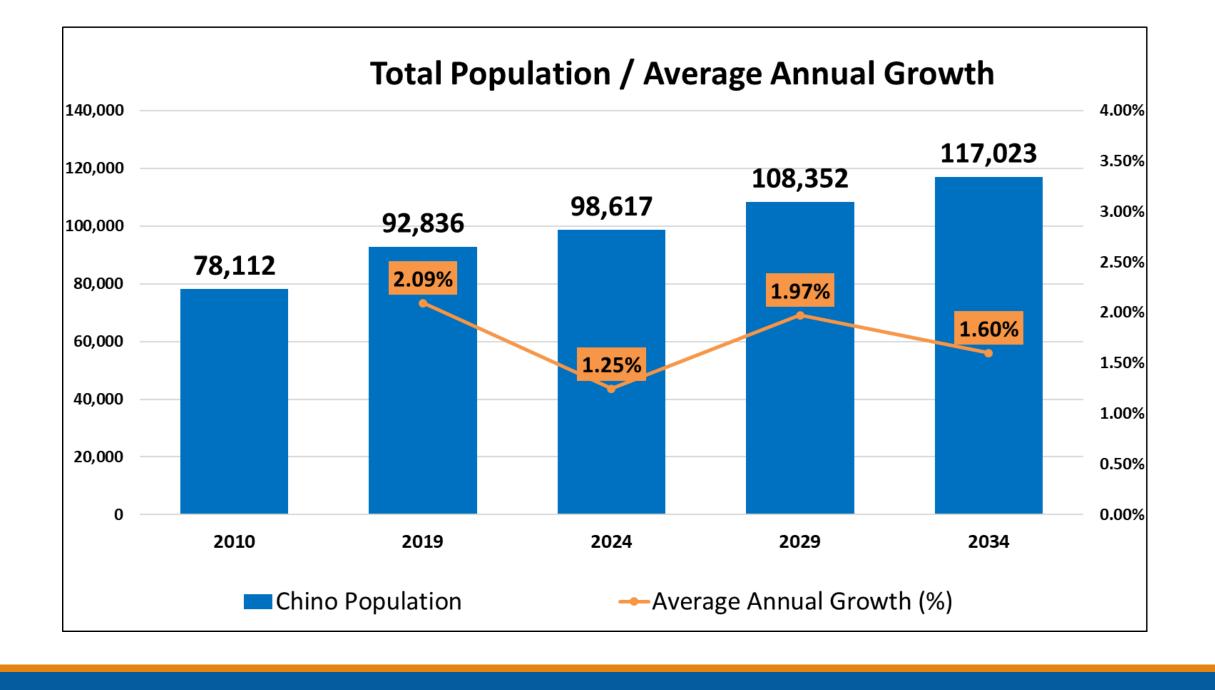
B. 85,624



C. 92,836

D. 108,201





#### What is the largest age segment in Chino?

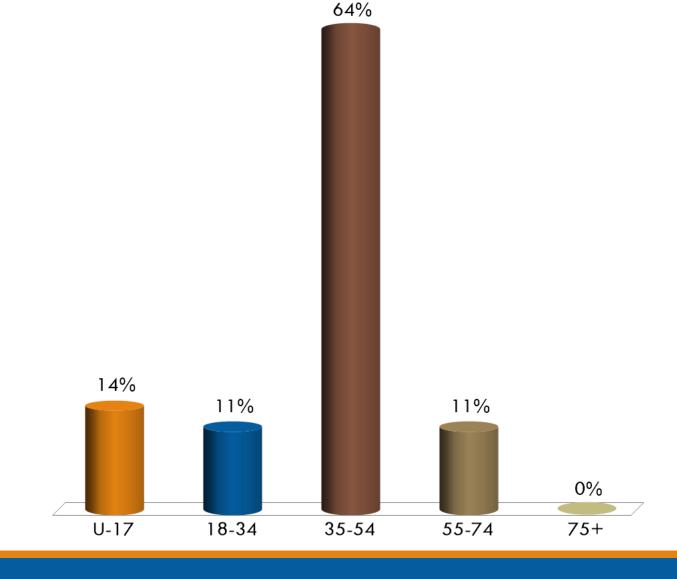


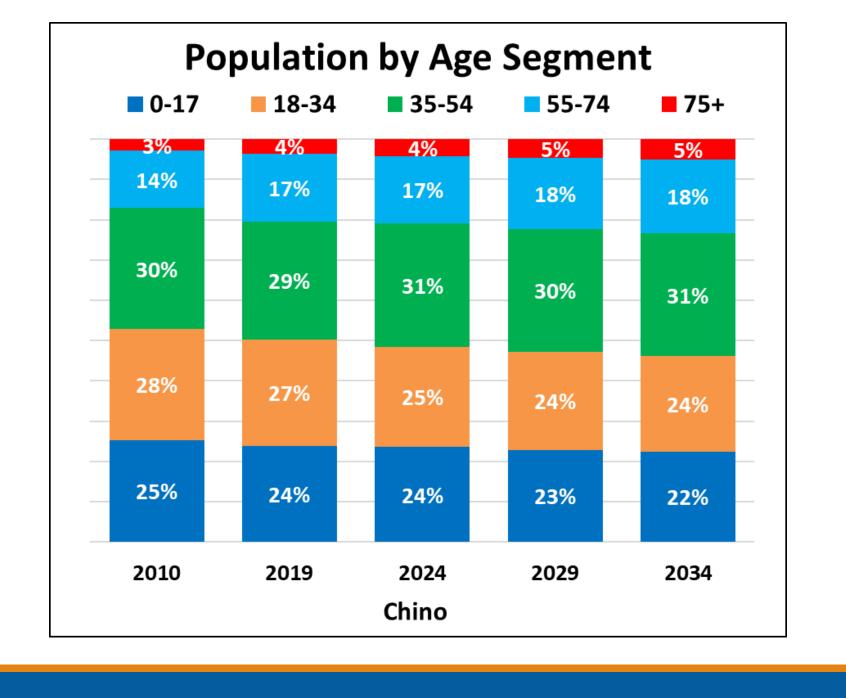
B. 18-34



D. 55-74

E. 75+





#### What percent of the population is Hispanic / Latino?

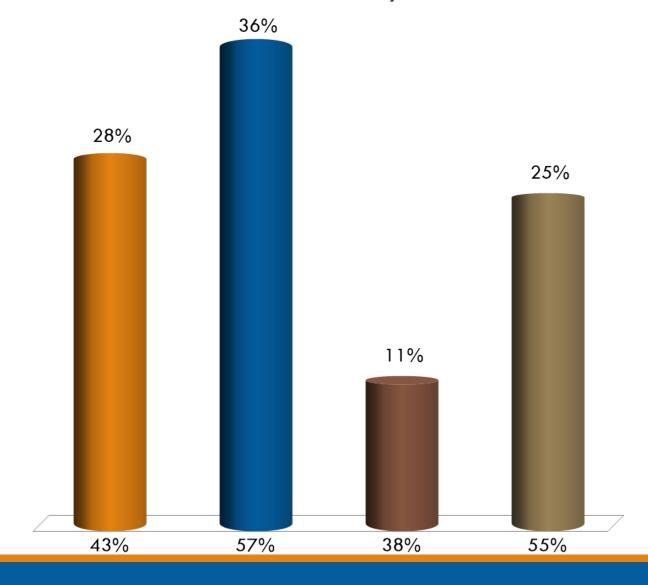
A. 43%

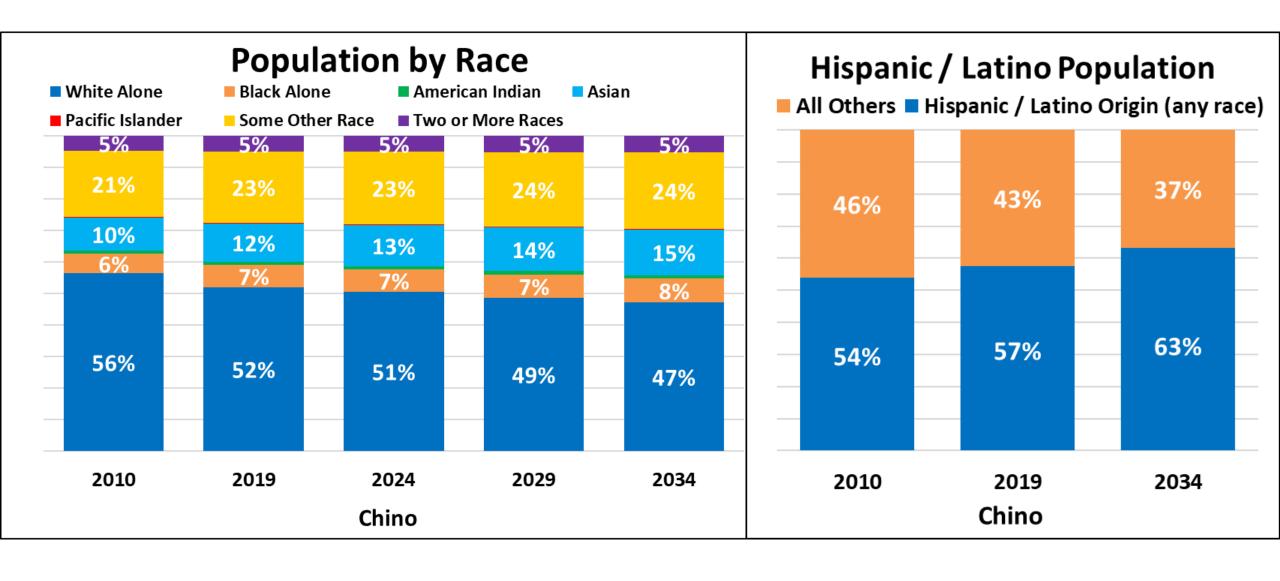


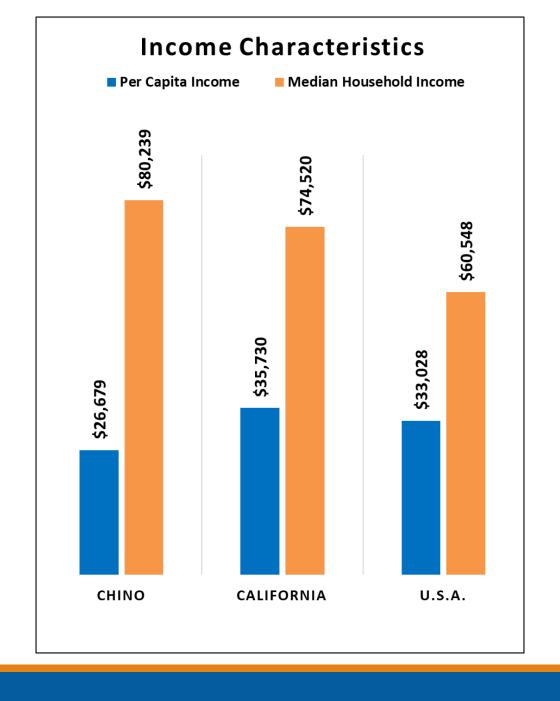
B. 57%

C. 38%

D. 55%

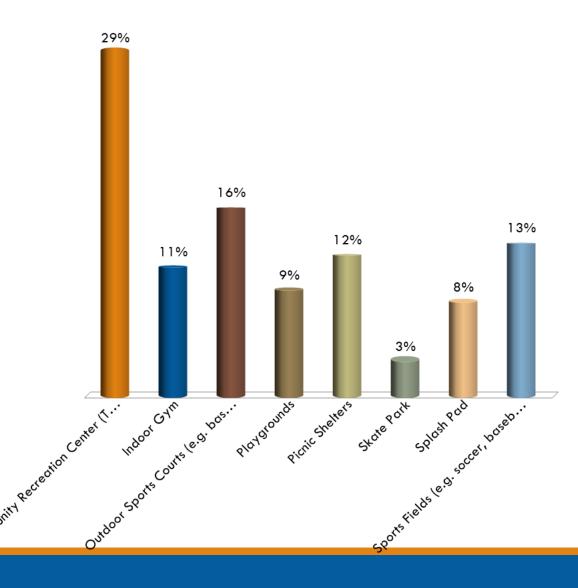






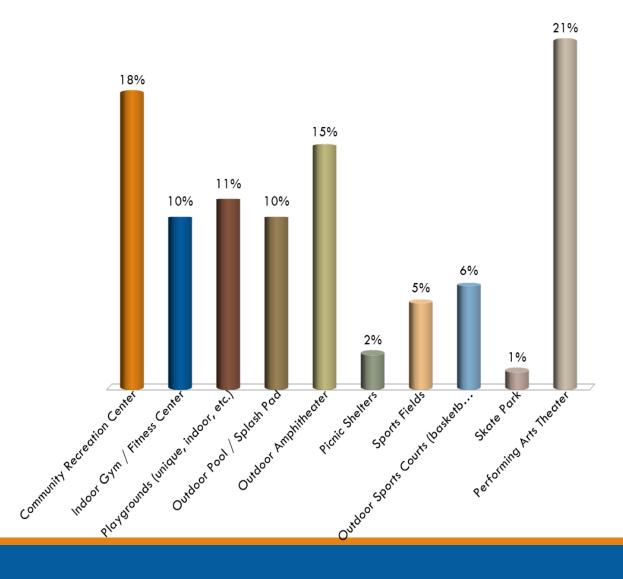
# Choose the Top 3 Existing Facilities / Amenities You Want the City to Provide More of?

- A. Community Recreation Center (Teen Center, 7<sup>th</sup> Street Theater, museums, etc.)
- B. Indoor Gym
- C. Outdoor Sports Courts (e.g. basketball, tennis, pickleball, handball court, etc.)
- D. Playgrounds
- E. Picnic Shelters
- F. Skate Park
- G. Splash Pad
- H. Sports Fields (e.g. soccer, baseball, softball, etc.)



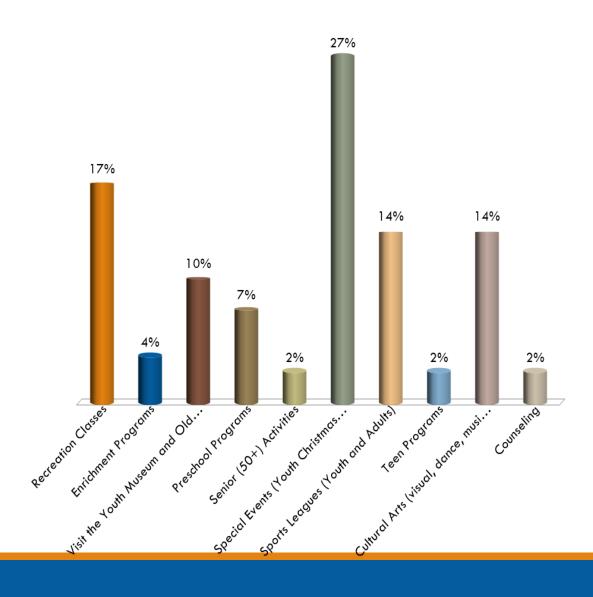
# Choose the Top 3 NEW Facilities/Amenities You Want the City to Provide?

- A. Community Recreation Center
- B. Indoor Gym / Fitness Center
- C. Playgrounds (unique, indoor, etc.)
- D. Outdoor Pool / Splash Pad
- E. Outdoor Amphitheater
- F. Picnic Shelters
- G. Sports Fields
- H. Outdoor Sports Courts (basketball, tennis, pickleball, etc.)
- I. Skate Park
- J. Performing Arts Theater



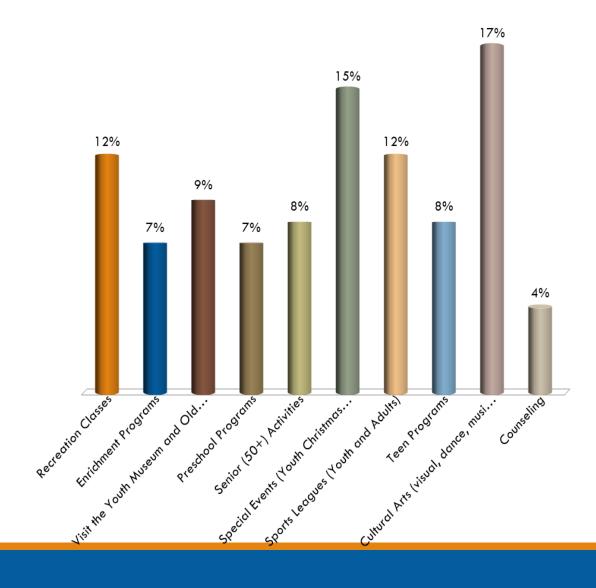
## Choose the Top 3 Programs You Participate in the Most?

- A. Recreation Classes
- **B.** Enrichment Programs
- C. Visit the Youth Museum and Old School House Museum
- D. Preschool Programs
- E. Senior (50+) Activities
- F. Special Events (Youth Christmas Parade, Fireworks Spectacular, Halloween Spooktacular, etc.)
- G. Sports Leagues (Youth and Adults)
- H. Teen Programs
- I. Cultural Arts (visual, dance, music, theater)
- J. Counseling



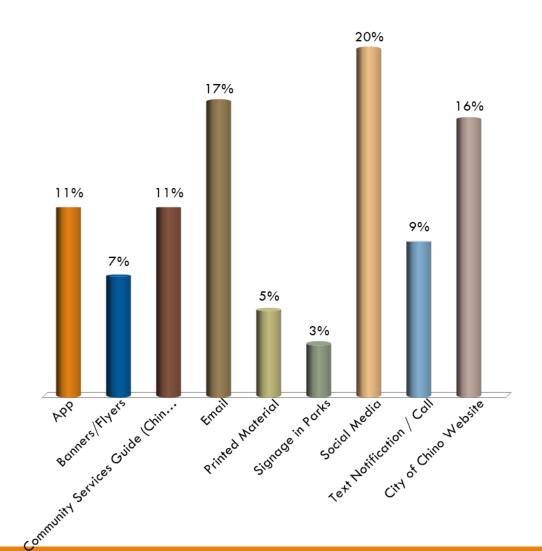
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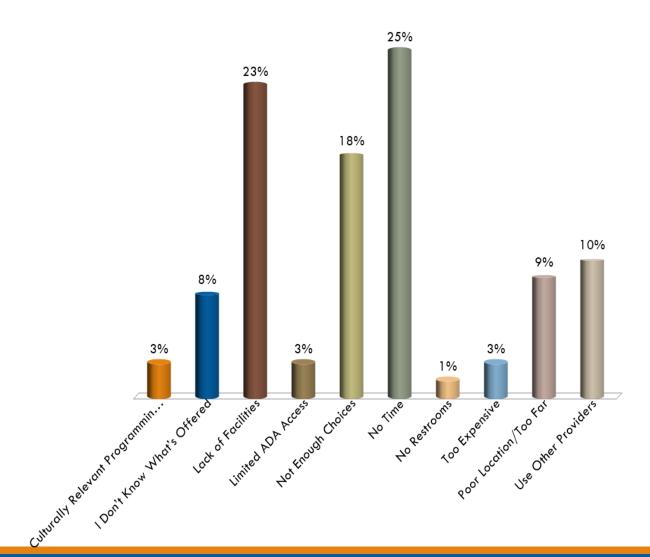
# Choose Your Top 3 Preferred Means of Communication from the City?

- A. App
- **B.** Banners/Flyers
- C. Community Services Guide (Chino Connection)
- D. Email
- E. Printed Material
- F. Signage in Parks
- G. Social Media
- H. Text Notification / Call
- I. City of Chino Website



## Choose the Top 3 Barriers That Prevent You From Participating More in the City's Offerings?

- A. Culturally Relevant Programming / Language Barrier
- B. I Don't Know What's Offered
- C. Lack of Facilities
- D. Limited ADA Access
- E. Not Enough Choices
- F. No Time
- G. No Restrooms
- H. Too Expensive
- I. Poor Location/Too Far
- J. Use Other Providers



### Strengths

### Opportunities for Improvement

## #1 Priority



